

## **QUALITY**

## **Our Commitment**

WolfPeak is committed to continual improvement in our quality performance and client satisfaction by anticipating and exceeding clients' requirements, whilst maintaining the highest ethical, safety, environmental and professional standards.

WolfPeak's Management System has been documented and implemented in accordance with the AS/NZS ISO 9001:2016 and is committed to satisfy its requirements.

## **Quality Objectives**

- Sustain organisational excellence through visionary leadership, innovation efforts and effective collaboration
- Provide exceptional service and reliability to our clients
- Build trust, transparency and confidence in our working relationships with clients and stakeholders
- Maintain a commitment to continuous improvement by regularly enhancing our processes and services
- Provide appropriate training on the implementation of quality practices and provide our services in a professional and ethically responsible manner.

The successful operation of the quality management system relies upon the cooperation and involvement of all employees. Our commitment to quality will ensure the continuous success of WolfPeak and the satisfaction of clients, regulators, and our own employees. By adopting this Quality Policy, the clients of WolfPeak will be assured of the highest standard of project and service delivery.

Steve Fermio
Managing Director

**Tim Stubbs** 

Chief Executive Officer

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Quality Control Policy Page 1 of 1